

Important Product Safety Notice

Product Safety Repair

Date of issue: 3rd October 2019

Following recent feedback, ELC are issuing additional fittings for the ELC wooden Activity Pram.

The ELC wooden activity pram was sold through Mothercare and The Entertainer stores and on the ELC, Mothercare and The Entertainer website between January and August 2019.

We are asking customers to check if their product is affected by checking the 6-digit code found under the white footrest on the front of the pram (as shown in the image below).



The product code is located on the underside of the footrest



What you need to do:

- 1) Check the item code is **148964**, other numbers or styles are not affected.
- 2) Contact us and we will send you an additional fixing kit to be fitted.

Email: customerservice@theentertainer.com
Telephone: 0333 320 5100*
Opening hours: Monday-Friday 8am - 7pm
Saturday 8am – 5pm

ELC has taken this action to ensure the safety and well-being of our customers and we apologise for any inconvenience this may cause

*standard call charges apply.

No other products are affected by this notice

